



BOOK NOTES

The Art of Encouragement

by Jordan Montgomery

- Encouragements:
 - Uplifting: Lift them when they're down. Put it in context.
 - Self: You are what you consume, read, surround yourself with. Create an encouraging environment for yourself.
 - Character: Call out examples of specifics where you observed them doing - the action, not just the result.
 - Consistent: The cost of under-communicating will be more significant than the cost of over-communicating.
 - Caring: Lead with love and always assume best intentions.
 - Energetic: Help people see themselves TODAY as the person they aspire to be in the FUTURE.
 - Illuminating: Help others see in themselves what you observe, but they may not have the confidence to realize.
 - Elevating: Freely and proactively, be a connector of people who can impact each other.
 - Serving: Be present. Dedicate time and effort. Do it to learn and add value. Ask and expect nothing in return.
 - Authentic: Be specific. Give Examples. Don't over reach on a compliment that you can't back up.

Sometimes God has to do something **IN** you before he can do something **WITH** you.

Book notes by Steve Frankl · Field Productivity Partners